



NOTIFICATION TO THE PARTIES

No. 2015/037

Geneva, 23 June 2015

CONCERNING:

SINGAPORE

Changes to Singapore CITES permits and certificates

1. This Notification is published at the request of Singapore.
2. Singapore wishes to inform the CITES Parties about the implementation of the Agri-Food & Veterinary Authority of Singapore (AVA)'s improved e-services "LicenceOne" on 3 November 2014. Arising from the new system, there are minor changes to the layout of the watermarked Singapore CITES permits and certificates. The changes are in the alignment and font size of the fields and wordings, alignment of border and addition of a border for the CITES permit conditions page. Please note that the format is the same for all CITES import, export and re-export permit and certificates issued by Singapore.
3. Samples of an original CITES permit/certificate showing the 'ORIGINAL' watermark features and of a copy of a CITES permit/certificate showing 'COPY' watermark features can be found on a [restricted forum](#) for the Management Authorities on the CITES website.
4. Singapore also wishes to inform the CITES Parties that foreign authorities can apply for user ID account to login into "AVA e-Licensing" to verify the authentication of CITES permit and certificate issued by Singapore via online mode. If they wish to apply for an account (user ID), they can apply through the annexed application form (English only) and contact (Janice_Yap@ava.gov.sg or Gerald_Neo@ava.gov.sg), by giving the name of contact person of the authority and contact details (i.e. email address). Singapore will then process the request and the foreign authority will be duly informed of the login access procedures, inclusive of a guide for reference.
5. For further information on the Singapore CITES permits and certificates, contact the CITES Management Authority of Singapore at Lye_Fong_Keng@ava.gov.sg, Janice_Yap@ava.gov.sg or Gerald_Neo@ava.gov.sg.