



## NOTIFICATION TO THE PARTIES

No. 2018/092

Geneva, 15 November 2018

CONCERNING:

### CITES Secretariat email addresses

1. The Secretariat has become aware that, during the period of 6-13 November 2018 the email addresses that end with [@cites.org](mailto:@cites.org) (including staff emails and [info@cites.org](mailto:info@cites.org)) had been malfunctioning. As a result, emails sent during this period may not have been received, even in cases where the sender did not receive any "mail delivery failure" messages.
2. The technical issue has since been resolved and all emails are functioning as of today.
3. Parties and other interested stakeholders who sent emails to the Secretariat between the dates of 5-14 November 2018 inclusive, and have not received any response, are encouraged to resend their emails to ensure delivery.
4. The Secretariat apologises for the inconveniences caused.